

Mark Duncan
Head of Technical Sales
Avaya, South Pacific

Mark Duncan is Head of Technical Sales for Avaya, South Pacific. In this role he is responsible for working closely with key customers and leading the Australian-New Zealand team of sales executives to provide world-class communication solutions to the industry.

Mark has over 15 years international experience in the telecommunications industry and brings strong technical expertise to the position, particularly in the area of IP telephony, Unified Communications and Contact Centre. His extensive experience in migrating businesses onto new communication systems and his proven leadership in driving business performance ensures Avaya delivers the most superior communication solutions to our customers.